



GO GEORGE

JULY/AUGUST 2023



www.gogeorge.org.za

READ INSIDE & KEEP FOR REFERENCE:

- Network of routes
- How to use the bus
- Route network map
- Thembaletu community route map
- Smart Card user tips

Thembaletu, we're coming!

With GO GEORGE – the city's safe, affordable, reliable, accessible, scheduled public bus service – you can soon travel directly to the city centre, industrial area, Blanco and the Garden Route Mall. With the five community routes that will criss-cross over Thembaletu, it will be easy to travel within the area or to join one of the main routes. And all this from only R11.90 per trip, on as many routes as needed to get to your destination – as long as it is done within one hour since you started your trip.

Since December 2014, GO GEORGE has already launched 26 routes, rolled out in phases. When the test routes in Thembaletu get implemented, this convenient service will also make larger parts of the city accessible to more residents. Those who are already using the routes to Denneoord, Loerie Park, Garden Route Mall, Rosemoor, Heather Park, Heatherlands, Blanco,

Parkdene, Conville, Borchers, La-waai-kamp and Pacaltsdorp appreciate the convenient buses and affordable rates. Now, all these areas will be accessible to you at the price of one single bus trip!

The GO GEORGE Smart Card

Every passenger must have their own GO GEORGE Smart Card, including children from the age of 4. Cardholders can load trips on this card in different bundles at Smart Card kiosks and registered top-up vendors. Cash, debit cards and credit cards as well as Sassa cards can be used to pay for your card and top-ups.

Buy your Smart Card here

Smart Card kiosks –

05:00 – 20:00, 7 days a week

- George Transport Hub in Cradock St
- Garden Route Mall
- Blanco Triangle
- Nelson Mandela Blvd, Thembaletu, in time for roll-out
- Mobile kiosks parking at fixed locations all over town according to a weekly schedule

A list of local vendors where you can top up your Smart Card is available at Smart Card kiosks, the Info Kiosk at the Transport Hub, and on our website under the **Travel cost** section.



GO GEORGE has become a way of life for the residents of George.

Travel cost

GO GEORGE tariffs are calculated according to distance. Up to Thembaletu, no routes exceed the 15-km radius, with all trips and transfers completed within one hour at the same cost. A tariff increase takes place every year on the 1st of July. The following rates are applicable from 1 July 2023. Trips are loaded on the GO GEORGE Smart Card in your selection of the following bundles:

10, 12, 14, 16, 18, 20, 30, 40, 50 or 60 trips: R11.90 per trip – your best buy;

2, 4, 6 or 8 trips: R13.20 per trip
Single trip: R16

The number of trips left on the card is printed on the trip receipt that you receive after you have scanned your card during boarding. The new balance also appears on the receipt when you top up trips on your card.

Timetables

The system is subject to a trial period and based on passengers' needs and our constant monitoring, final timetables will be developed. Preliminary timetables will be handed out in the meantime. Everything possible will be done to keep to the timetables, but traffic, roadworks and other unforeseen factors may have an influence.

NOTE: Buses may arrive a few minutes early or late at stops while the system is being implemented.

Other factors such as weather, roadworks, protest action and heavy or stationary traffic, can also have an influence, so always allow for a little extra time and don't take a bus at the last minute if you need to be at a destination at a specific time.



Let's get moving!
Masihambe!



A network of routes

With GO GEORGE – the city’s safe, affordable, reliable, accessible, scheduled public bus service – you can travel directly to the city centre, industrial area, Blanco and the Garden Route Mall. With the five community routes that crisscross over Thembalethu, it will be easy to travel within the area or to join one of the main routes.

And all this from only R11.90 per trip, on as many routes as needed to get to your destination - as long as it is done within one hour since you started your trip.

Thembalethu routes – a quick summary

Main routes

Routes 4A, 4A Express, 4B

Main routes directly to the CBD: 4A and 4A Express departing from the circle, 4B departing from Fourways. The express route does not stop at all stops and gets to town quicker.

Route 10

Main route directly to the industrial area.

Route 11

Main route directly to the Garden Route Mall.

Routes 18A, 18B

Main routes directly to Blanco, 18A departing from the circle, 18B from Fourways

Routes 62A, 62B, 62C

Early-morning routes to the hospitals in town to service hospital staff, departing in Jonga, Ramaphosa and Tabata.

Community routes

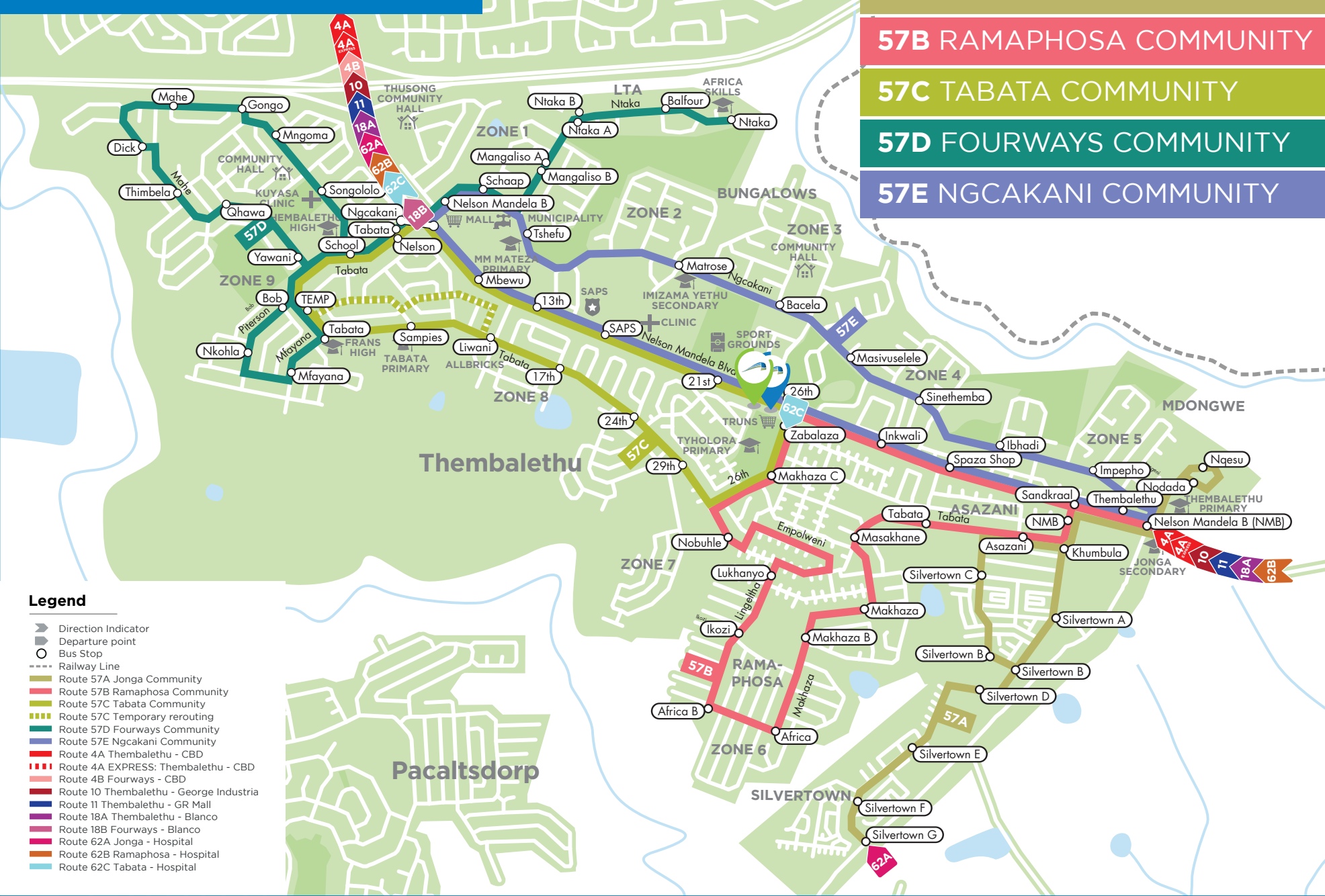
These five community routes cover all the Thembalethu zones. This means that passengers can board close to home and transfer to main routes that drive to other parts of town to complete their journey, **without having to pay again when they transfer to another bus within an hour.**

- 57A - Jonga Community
- 57B - Ramaphosa Community
- 57C - Tabata Community
- 57D - Fourways Community
- 57E - Ngcakani Community

You will need our Thembalethu Timetable booklet to use together with the route maps to plan your trip. This booklet will be available once the schedule has been finalised after roll-out. Until then, the schedules will be communicated to passengers via other channels. If you are travelling to other areas in town that do not have a direct route from Thembalethu, you will also need to consult or download the comprehensive Route Timetables on our website, covering all the other existing routes. The downloadable version is available on the home page: www.gogeorge.org.za.



57 THEMBALETHU COMMUNITY



Your guide to using GO GEORGE

1 At the bus stop

Ensure that you stand where the driver can see you.

Timetable information is available from the GO GEORGE Call Centre and the GO GEORGE website. There are more buses in the morning (06:00 – 08:00) and afternoon (16:00 – 18:00) peak times than outside these busy times.

GO GEORGE is a network with community routes and main routes, so you may need to transfer to another bus to get to your destination. Check on the map for a convenient transfer point to your connecting route.

2 On the bus

Make sure that you have trips on your Smart Card before you board the bus, otherwise you will not be able to board. The receipt of your last trip will show the balance of trips left on your card.

Scan your card at the card reader and remove as soon as the 4th green light appears.

The receipt printed by the card machine must be kept and shown together with your Smart Card when you transfer to a next bus within one hour, so that you do not have to pay again.

3 Transfer to other routes

You may need to transfer from one bus to another to reach your chosen destination. A flyer explaining how you should plan for a trip with transfers will be handed out by GO GEORGE champions, but please talk to a champion or phone our Call Centre on 0800 044 044 if you need help.

4 Get off at the right stop

Press the stop request button a short distance before the bus stop where you plan to get off.

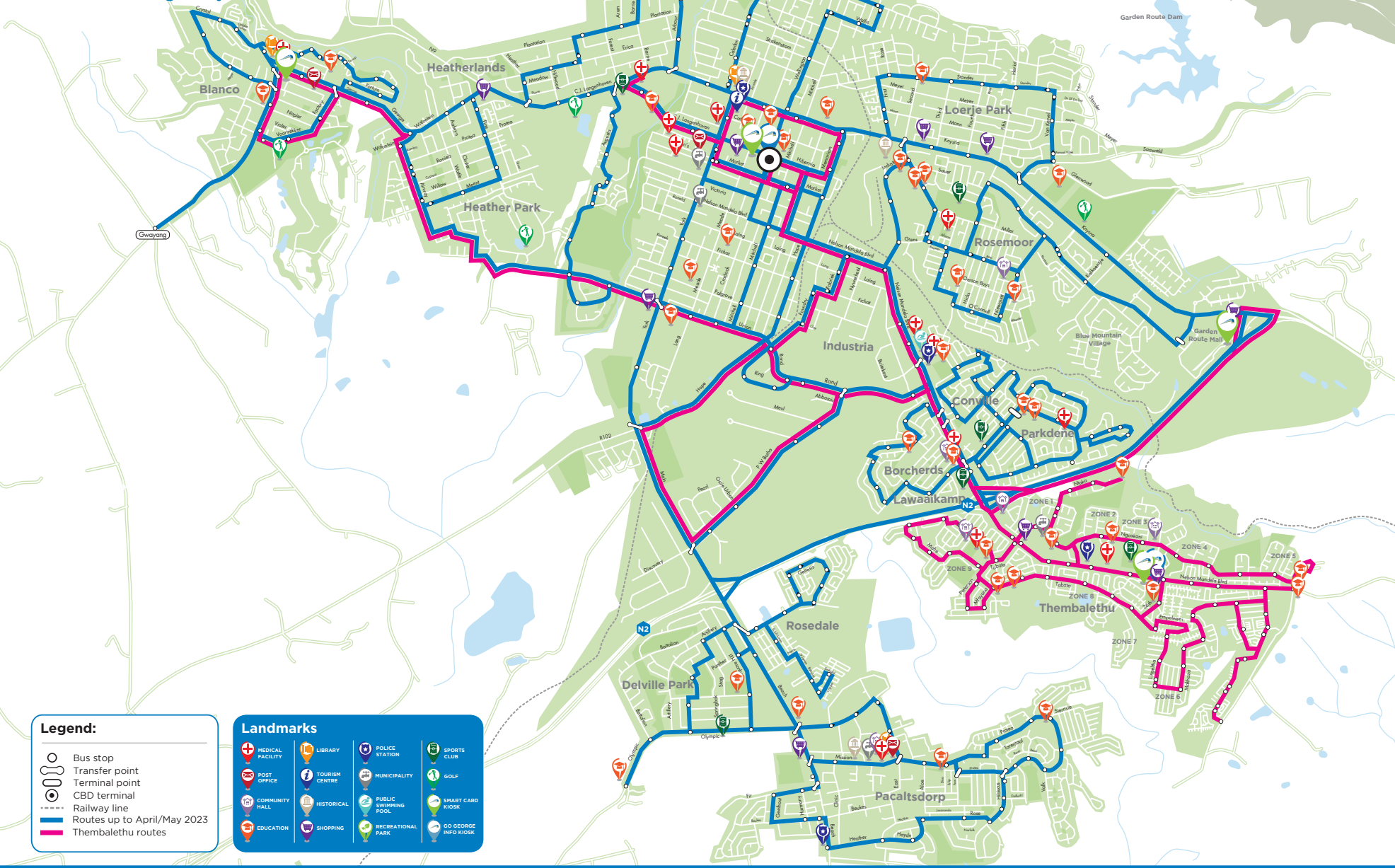
Make sure you have everything you were carrying when boarding the bus.

When you leave the bus, do not cross the street right behind or in front of the bus. Oncoming motorists will not see or expect you and you might be run over. Use the pedestrian crossing if there is one nearby, or cross the street after the bus has departed and it is safe to do so.

GO GEORGE network of routes

The blue line on this map indicates route coverage before expansion of the service to Thembalethu, and the pink line indicates the coverage of the new Thembalethu routes.

Note how these routes “talk” to one another, enabling you to transfer between routes to get to your destination.



GO GEORGE Smart Card

Did you know?

The more you buy, the cheaper it gets

10 or more trips

R11.90 per trip

2, 4, 6 or 8 trips

R13.20 per trip

1 trip

R16 per trip

Smart Card for first-time buyers, including 2 free, preloaded trips when they present a valid form of ID


R27


New & replacement Smart Card

R35


Be smart and stock up your card with enough trips - it will save you time and money!

Can we help?

 Call us on **0800 044 044**
The GO GEORGE Call Centre is manned from 05:00 – 20:00 daily to help you plan your route and answer your queries. Calls to our Call Centre are free - there is no charge when calling this toll-free number. The agents can also provide you with Smart Card information.

 Visit **www.gogearge.org.za**
Detailed timetables and maps for each route are available on the website.

 Email **info@gogearge.org.za**
Send an email for quick response.

 Like us on **Facebook**
Stay up to date with service information and be part of the GO GEORGE community.

 Follow us on Twitter **@GoGeorgeZA**